



Glenn Medical Center
1133 W Sycamore Street
Willows, CA 95988

September 1, 2025

Subject: Closure of Glenn Medical Center Emergency Department and Hospital Services

Dear Patient and Community Members,

We want to inform you of an important change to local healthcare services. **Glenn Medical Center's Emergency Room and hospital services will close on Monday, October 21, 2025.**

If you are experiencing a medical emergency at any time, please call 911 immediately or go to the nearest emergency department.

The nearest emergency departments are located at:

- Colusa Medical Center – 199 E Webster Street, Colusa, CA 95932
- Enloe Medical Center – 1531 Esplanade, Chico, CA 95926
- St. Elizabeth Community Hospital – 2550 Sister Mary Columba, Red Bluff, CA 96080

While this decision was not made lightly, we remain committed to ensuring continued access to care for our community. **Please note that our outpatient clinics remain OPEN and are available to provide same-day appointments for acute care visits.**

Clinic Hours and Locations

- Family Care Clinic – 1133 W Sycamore Street, Willows, CA
Monday – Friday, 8:00 AM – 5:00 PM
- Glenn Family Medical Group – 130 N Enright Avenue, Willows, CA
Monday – Friday, 8:00 AM – 5:00 PM

Medical Records

After the hospital closes, all Glenn Medical Center medical records will continue to be securely stored at 1133 W Sycamore Street, Willows, CA. **Patients may request copies of their medical records by calling 530-934-1859** or by visiting the Medical Records Office at 1133 W Sycamore Street. The long-term custodian of records for Glenn Medical Center will be:

American Advanced Management
1133 W Sycamore Street
Willows, CA 95988
530-934-1859

**How to Reach Us**

Our billing, business, and medical records departments will remain available at the same locations and phone numbers you are accustomed to using.

- To schedule an appointment: 530-934-1832
- To request medical records: 530-934-1859
- For billing and business office support: 530-934-1760

If you have any questions or need assistance during this transition, please contact me directly:

Lauren Still
Hospital Administrator
530-934-1807
lstill@glenmed.org

We value the trust you have placed in us and will continue to serve you through our outpatient clinics. Thank you for allowing us to be part of your healthcare journey.

Sincerely,

Lauren Still
Administrator
Glenn Medical Center